

# Occupant Energy Index: Understanding How Occupant Behavior Impacts Energy Use



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## Presentation Overview

- Provide brief overview of impact of occupant behavior on residential energy consumption
- Discuss rationale for developing an Occupant Energy Index (OEI)
- Introduce the concept of an Occupant Energy Index
- Explore one example of how occupant behavior was incorporated into building analysis

## Occupants are Energy Hogs...



- Residential sector ~27% of total US energy
- Increasing consumption from small appliances
- Occupant impacts include:
  - Schedules for opening and closing windows and shades;
  - Thermostat setpoints;
  - Water consumption;
  - Lighting quantity, efficiency, and usage
  - Appliance quantity, efficiency, and usage

## And not all Energy Hogs are created equal...



- Studies have demonstrated that:
  - Heating could vary by 2:1 due to occupant behavior
  - Cooling could vary 5:1 due to occupant behavior
  - Similar variations for other end-uses
- Is a home with no occupants a zero-energy home?

# Predicting Unpredictable Human Behavior



- Energy simulations typically involve:
  - A particular architectural design
  - A set of energy related features
  - Operating assumptions
- When **relative** energy consumption is of primary concern, occupant behavior can be fixed
- When **absolute** energy consumption is of primary concern, a single state of occupant behavior will not suffice

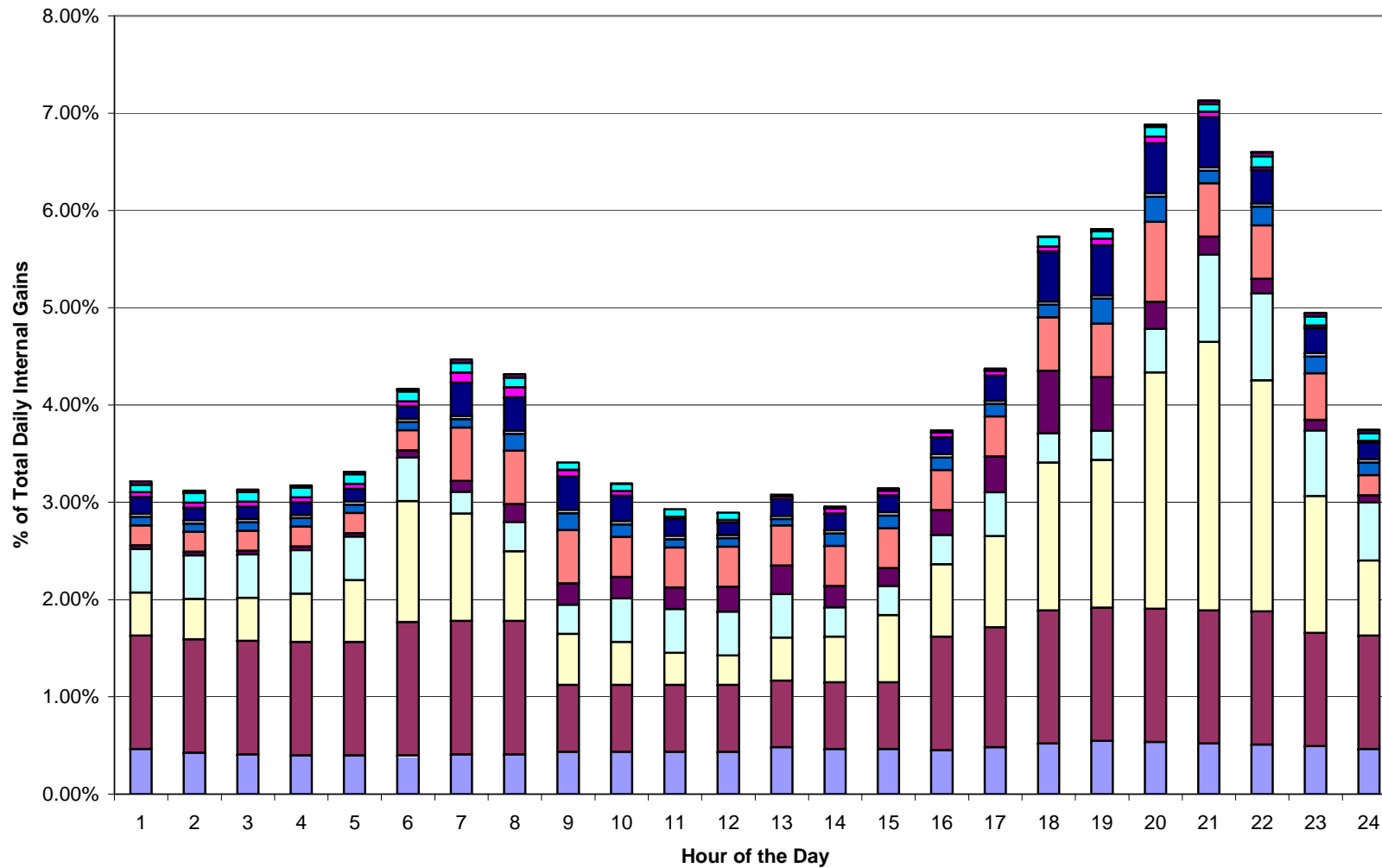
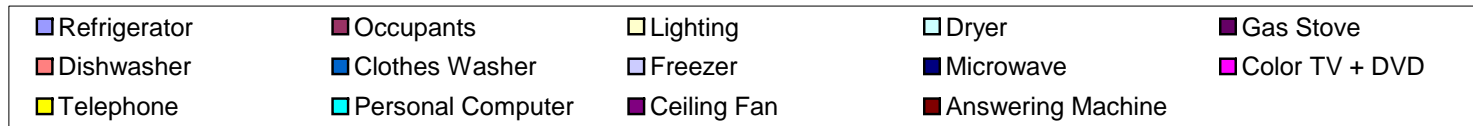
## Introducing the Occupant Energy Index

- Goal: More accurately assess the impacts of occupant behavior
- Approach: A scale that defines the spectrum of influence from occupant behavior
- Approach: Each point on the scale represents a different profile of occupant behavior
- Benefits:
  - Ability to evaluate homes with varied occupant behavior
  - Manage consumer expectations about their home's efficiency
  - Educate consumers about their role in an energy efficient home

## Evaluating Occupant Profiles

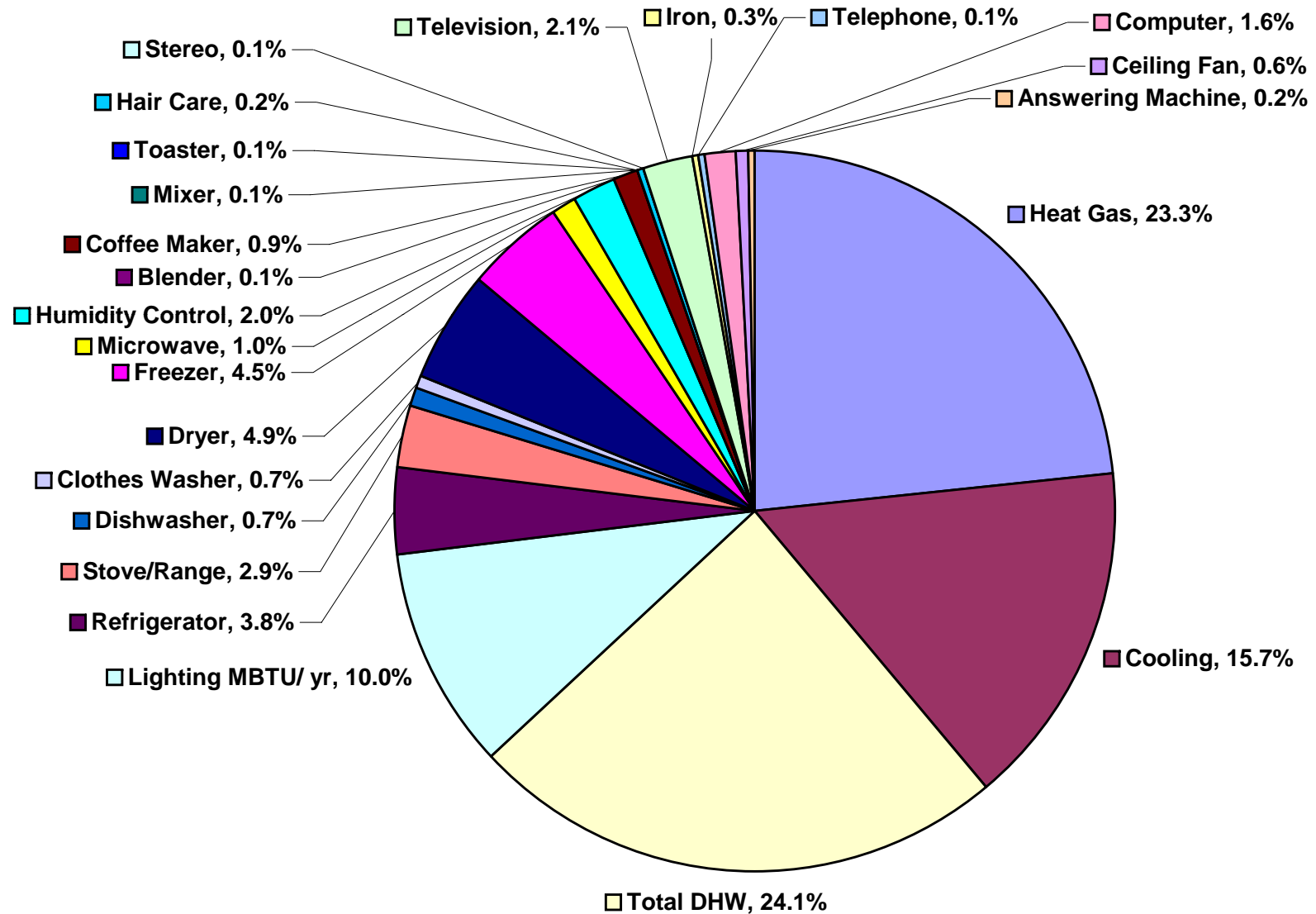
- Used energy modeling to evaluate impacts from occupant behavior
- The reference case was defined using the 2006 HERS Guidelines
- Occupant behavior was modeled using a custom internal gains schedule
- Three cities were considered:
  - Houston, TX
  - Baltimore, MD
  - Minneapolis, MN

# Custom Internal Gains Schedule

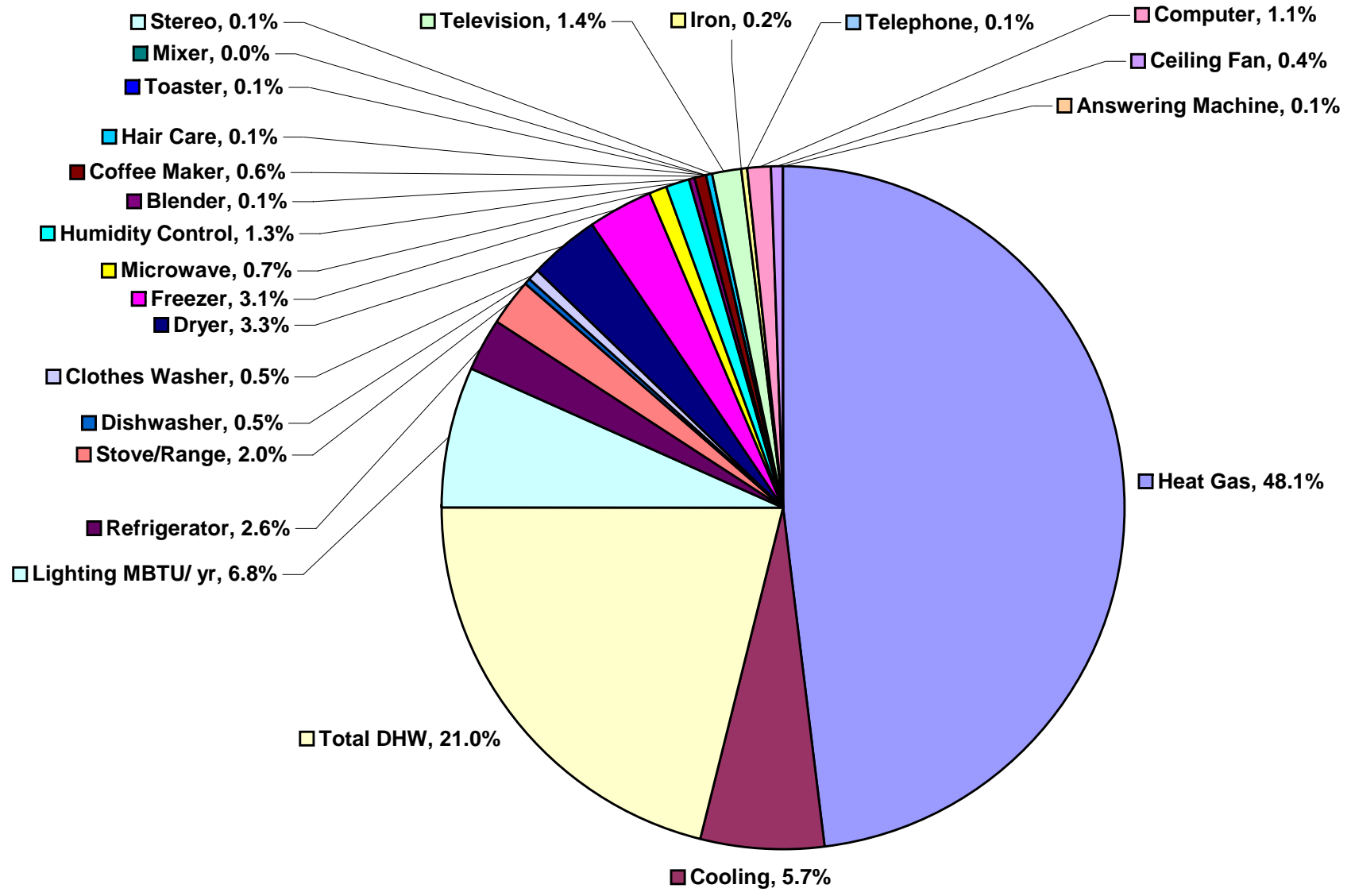




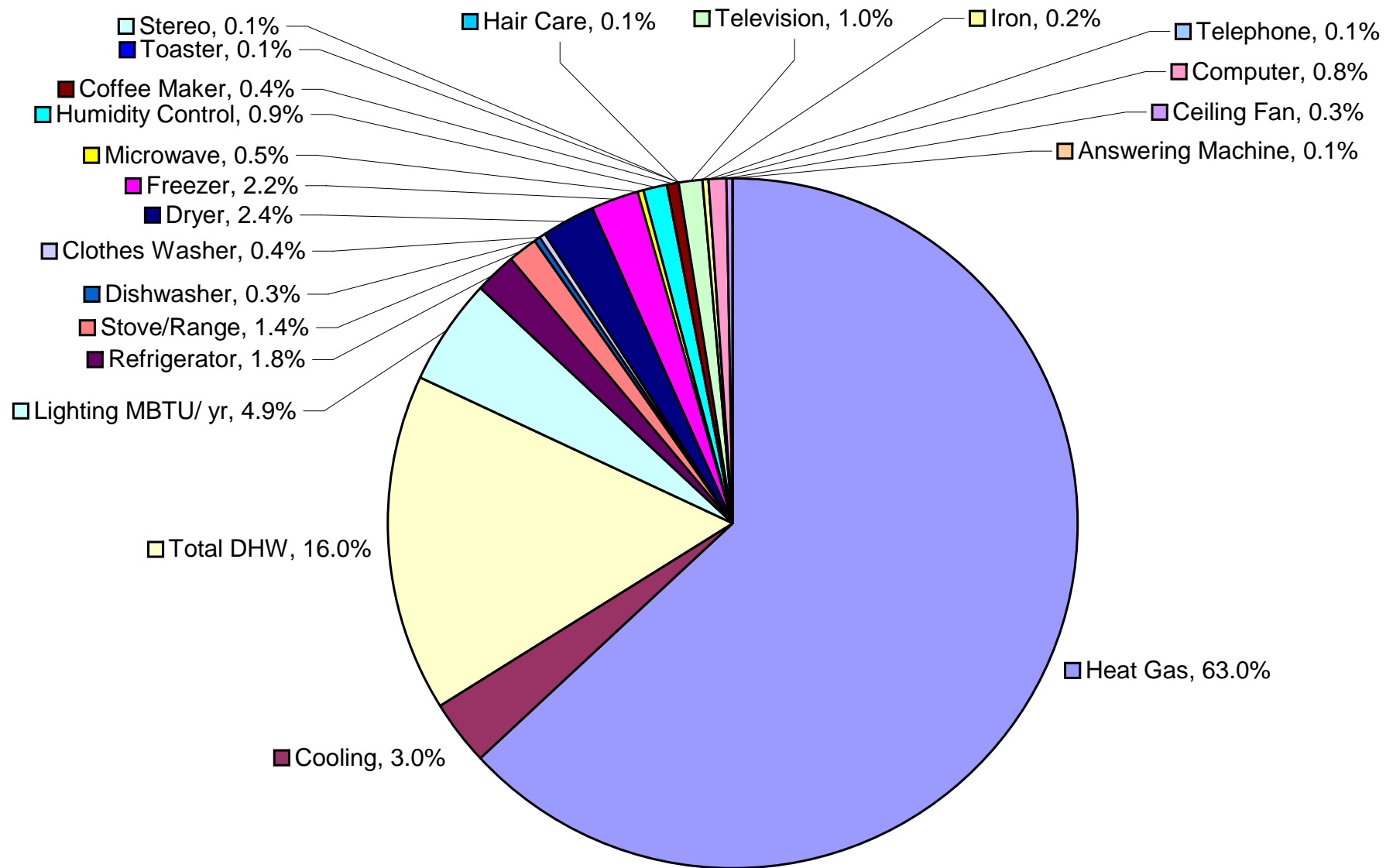
# Baseline Energy Consumption - Houston



# Baseline Energy Consumption - Baltimore



# Baseline Energy Consumption - Minneapolis



## Evaluating Individual Occupant Behaviors

- With a baseline established, mini-studies were completed to evaluate the impact of individual occupant behaviors on
  - heating
  - cooling
  - water heating
  - lighting
  - plug-loads (including appliances)

# Individual Behaviors in Focus: Thermostats

## Occupant Behavior Assumptions

Scenarios	Heating °F	Cooling °F
Baseline	68	78
Energy Intensive Occupant	74	72
Energy Conservative Occupant	62	84

## Occupant Behavior Impact

Scenarios	Purchased Energy % Savings		
	Houston	Baltimore	Minneapolis
Baseline	0%	0%	0%
Energy Intensive Occupant	-27%	-24%	-23%
Energy Conservative Occupant	19%	18%	16%
Delta	~46%	~41%	~39%

# Individual Behaviors in Focus: Lighting

## Occupant Behavior Assumptions

Scenarios	% Fluorescent	Intensity
Baseline	10%	HERS Reference
Energy Intensive Occupant	10%	2x Reference
Energy Conservative Occupant 1	100%	HERS Reference
Energy Conservative Occupant 2	-	No Lighting

## Occupant Behavior Impact

Scenarios	Purchased Energy % Savings		
	Houston	Baltimore	Minneapolis
Baseline	0%	0%	0%
Energy Intensive Occupant	-13%	-8%	-5%
Energy Conservative Occupant 1	5%	3%	2%
Energy Conservative Occupant 2	13%	8%	5%
Delta	26%	16%	10%

# Summary of Individual Behaviors

Category	Variations Considered	Absolute Impact		
		Houston	Balt.	Minn.
Thermostats	Setpoints	46%	41%	39%
Lighting	Fixture quantity and % fluorescent lighting	26%	16%	10%
Freezers	Equipment efficiency and quantity	12%	7%	4%
Refrigerators	Equipment efficiency and quantity	10%	6%	3%
Cooking Range	Burner efficiency and hours of use	8%	5%	3%
Dishwashers	Equipment efficiency and annual wash cycles	7%	7%	6%
TV/DVD	Equipment efficiency and annual hours of use	6%	3%	2%
Clothes Washer	Equipment efficiency and annual wash cycles	5%	4%	3%
Computers	Equipment efficiency and annual hours of use	4%	3%	1%
Microwaves	Equipment capacity and quantity	3%	2%	1%
Telephones	Equipment efficiency and annual hours of use	3%	2%	1%
Ceiling Fans	Equipment efficiency and quantity	2%	1%	1%

## Evaluating Combined Occupant Behaviors

- Four mini-studies were then completed to evaluate the impact of changes to combined occupant behaviors on
  - heating
  - cooling
  - water heating
  - lighting
  - plug-loads (including appliances)



# Impact of Combined Behaviors

## Occupant Behavior Assumptions

Scenarios	Lighting & Appliance Consumption
Baseline	Equal to HERS
Energy Intensive Occupant	Doubled
Energy Conservative Occupant 1	Assuming High-Efficiency Products
Energy Conservative Occupant 2	Zero

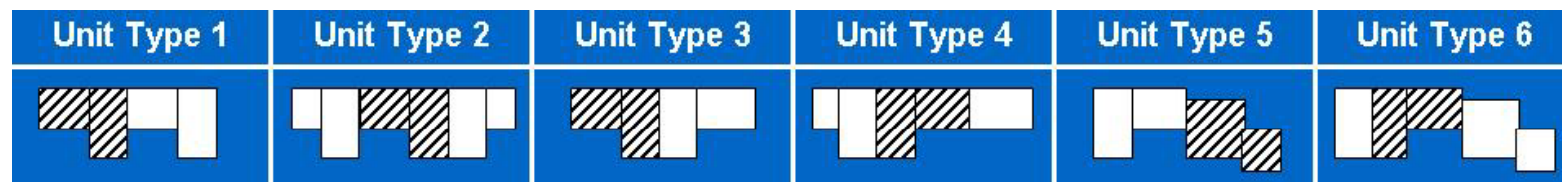
## Occupant Behavior Impact

Scenarios	Purchased Energy % Savings		
	Houston	Baltimore	Minneapolis
Baseline	0%	0%	0%
Energy Intensive Occupant	-37%	-23%	-13%
Energy Conservative Occupant 1	20%	13%	8%
Energy Conservative Occupant 2	72%	51%	35%
Delta	~109%	~74%	~48%

# Occupant Behavior & Program Design: Example

## Context:

- Residential tenants provided with a monthly utility bill allotment
- Development consisted of six housing configurations, with two to sixteen units for each configuration:



- Allotments were defined by simply averaging consumption across all units.
- Residents were billed/credited for deviating from the allotment

# Occupant Behavior & Program Design: Example

## Challenge:

- Existing methodology did not properly account for differences in:
  - architectural characteristics
  - energy efficiency features
  - actual weather
  - occupant behavior
- Impact from anomalous energy consumers was distributed across all occupants rather than being attributed to outliers
- Existing methodology produced high tenant dissatisfaction
- Could the existing methodology be improved?

# Occupant Behavior & Program Design: Example

## Solution:

- Use energy modeling to create profiles of each unit type
  
- Account for:
  - Exact architectural characteristics
  - Exact energy efficiency features
  - Actual weather conditions
  - Allotted occupant behavior

# Occupant Behavior & Program Design: Example

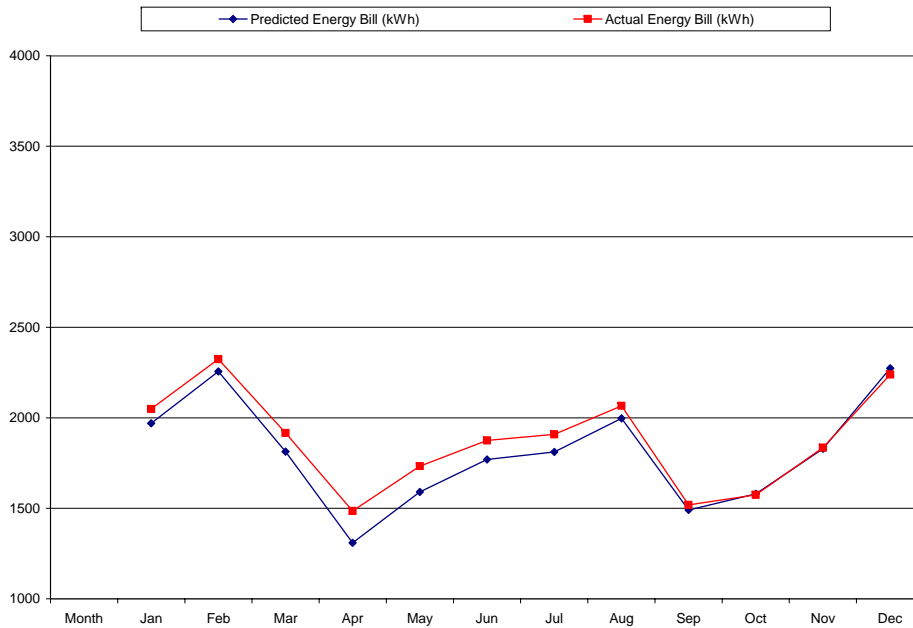
## Solution:

- To account for occupant behavior, define a standard set of reasonable behaviors that encompass:
  - thermostat set-points
  - hot water consumption
  - lighting and appliance quantity and usage
- Benchmark resulting profiles against utility bill data to ensure accuracy

# Occupant Behavior & Program Design: Example

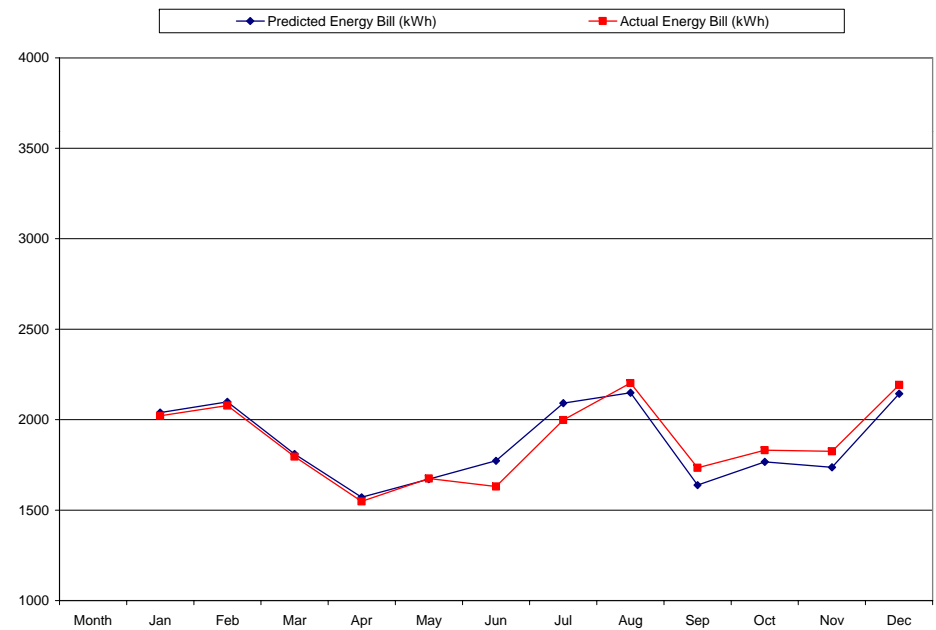
## Results:

### Unit Type 1 – 8 Units



### Close Alignment

### Unit Type 2 – 8 Units

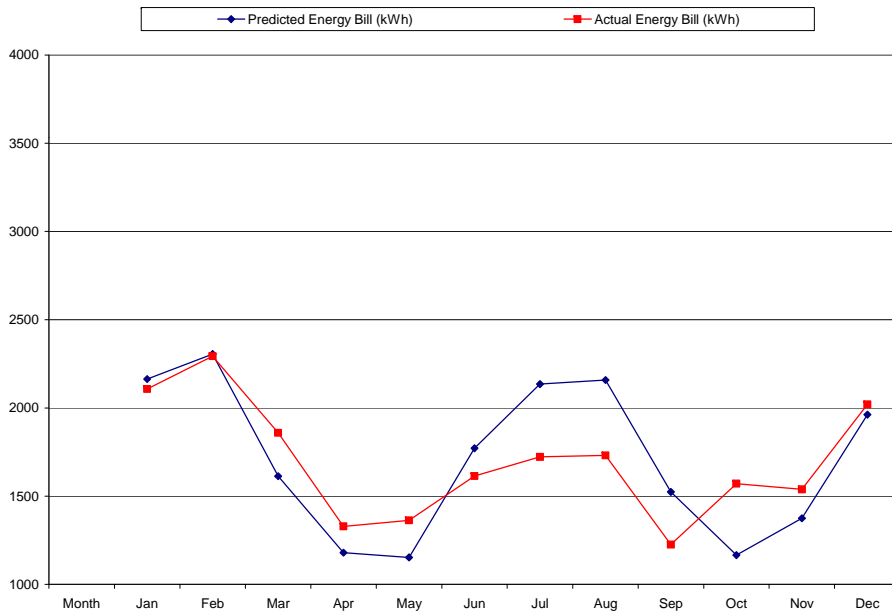


### Close Alignment

# Occupant Behavior & Program Design: Example

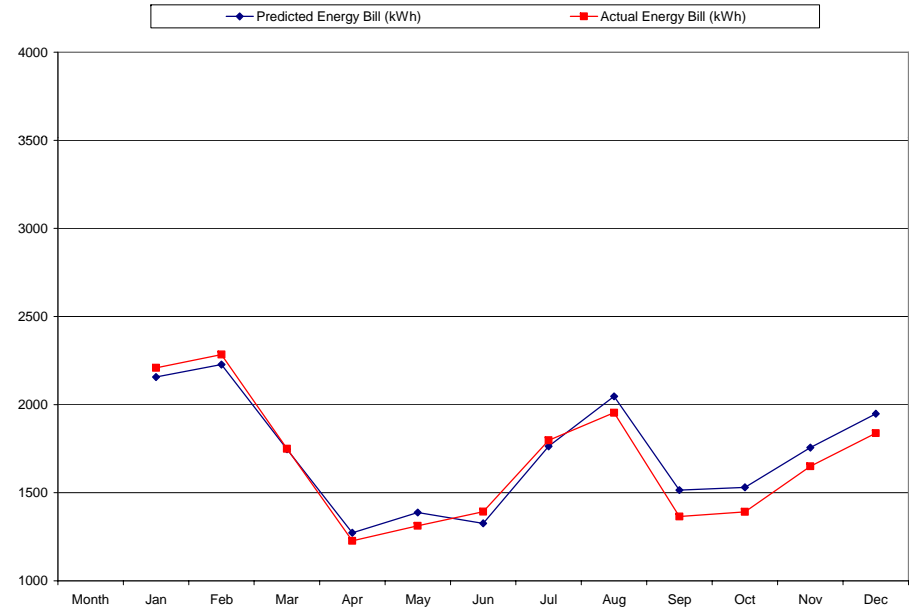
## Results:

### Unit Type 3 – 16 Units



**Generally Close Alignment**

### Unit Type 4 – 10 Units

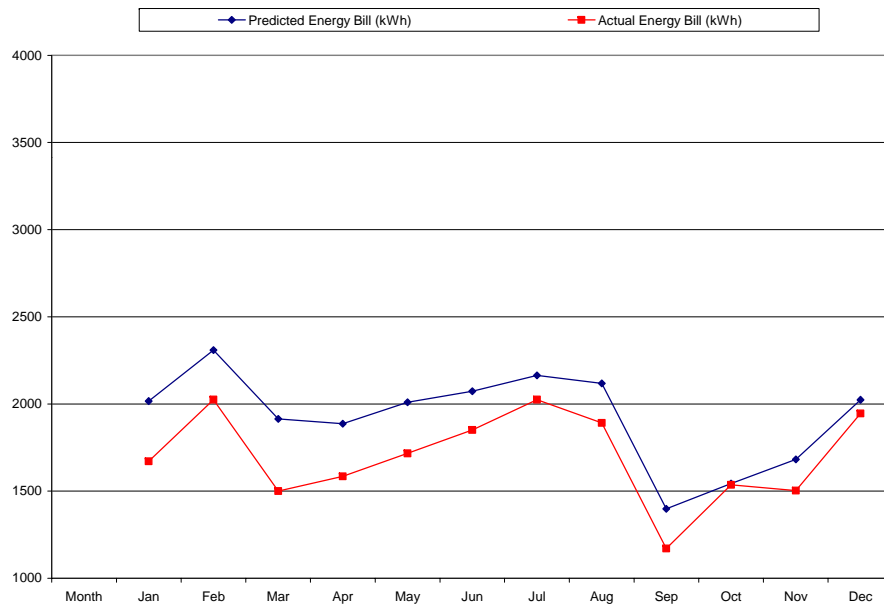


**Close Alignment**

# Occupant Behavior & Program Design: Example

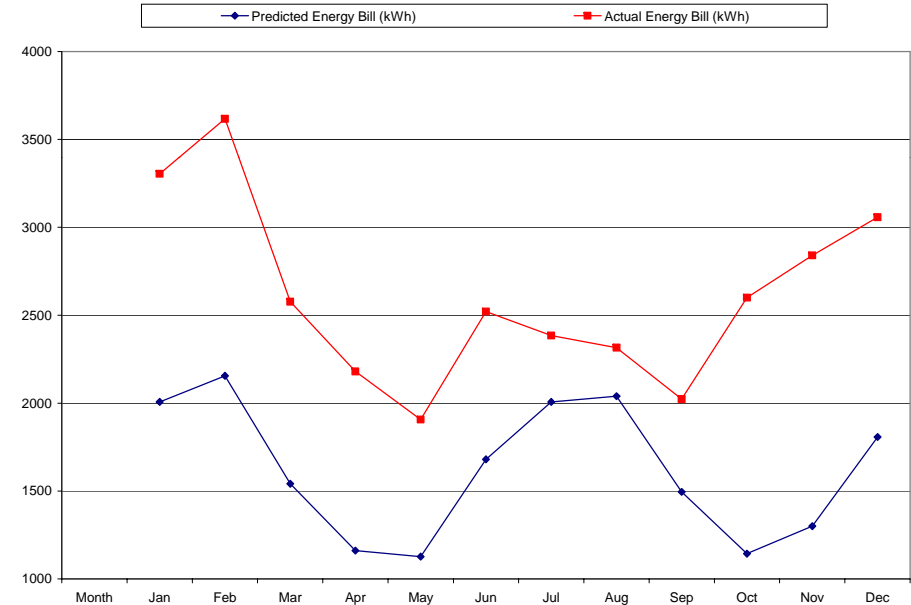
## Results:

### Unit Type 5 – 4 Units



**Generally Close Alignment**

### Unit Type 6 – 2 Units



**Alignment Not Close  
Due to One Outlier**

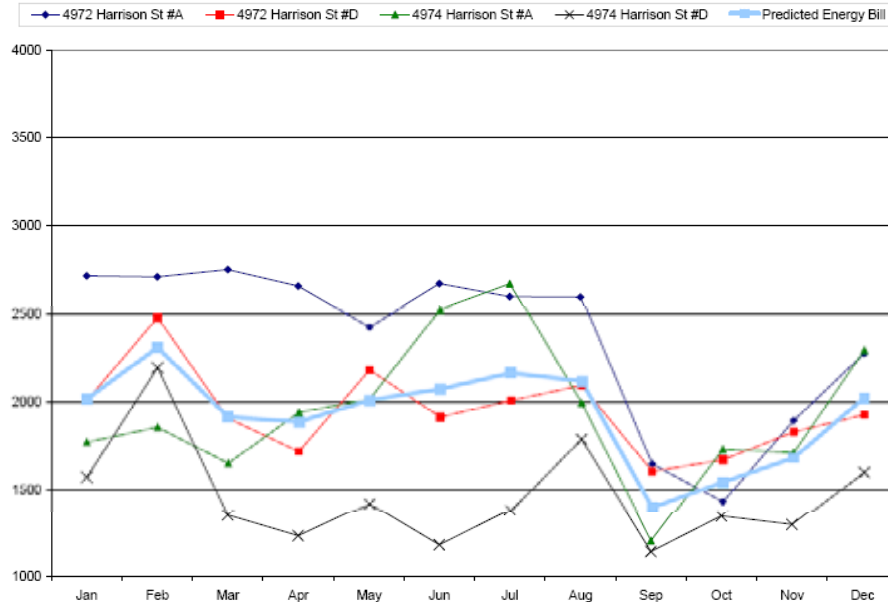


# Occupant Behavior & Program Design: Example

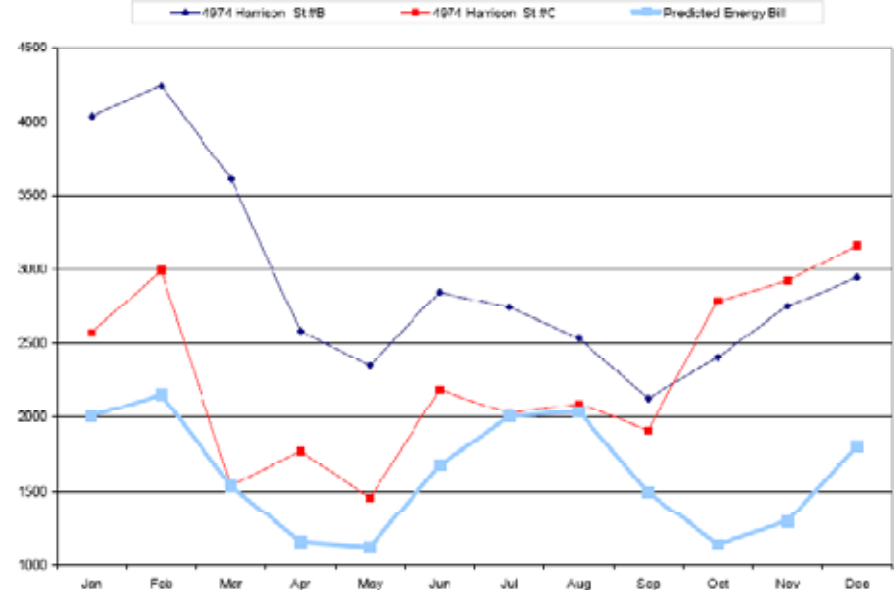
## Analysis of Anomalous Results:

### Unit Type 5

### Unit Type 6



**Actual consumption for all Unit Type 5 units**



**Actual consumption for all Unit Type 6 units**

Occupant behavior likely cause of outliers

# Occupant Behavior & Program Design: Example

## Summary of Results:

	Actual Utility Bill	Energy Allowance	RECS
Unit Type 1	\$2,252	\$2,169	\$2,359 – \$2,521
Unit Type 2	\$2,253	\$2,249	\$2,359 – \$2,521
Unit Type 3	\$2,037	\$2,050	\$2,359 – \$2,521
Unit Type 4	\$2,017	\$2,068	\$2,359 – \$2,521
Unit Type 5	\$2,042	\$2,314	\$2,359 – \$2,521
Unit Type 5 without 4974 #D	\$2,502	\$2,314	\$2,359 – \$2,521
Unit Type 6	\$3,133	\$1,946	\$2,359 – \$2,521

Using a consistent set of occupant behaviors for modeling helps to identify outliers and to set more equitable allowances

# Occupant Behavior & Program Design: Example

## Conclusions:

- Program design can be improved by using building simulation to account for:
  - Architectural characteristics
  - Energy efficiency features
  - Actual weather conditions
  - Allotted occupant behavior
- This improved approach can help identify outliers and properly credit or charge them for their variation in behavior
- In contrast, averaging utility bills does not properly credit or charge outliers

## Overall Conclusions

- Standard methodologies for evaluating residential energy efficiency mostly do not consider variations in occupant behavior
- Occupant behavior can have very significant impacts on energy consumption. Considering lighting and appliances alone, consumption can change by more than 100%
- The Occupant Energy Index, a concept introduced here, could be used to address this shortcoming
- One case study illustrates how occupant behavior can be incorporated into building analysis to improve program design